

# EVENTS CALENDAR 2019/20



## AWARDS

The UK Complaint Handling Awards			
Open for Entries	<b>NOW</b>	Entry Deadline	Nov 2019 <b>14<sup>th</sup></b>
Awards Finals and Ceremony	Mar 2020		<b>5<sup>th</sup></b>
UK Employee Experience Awards			
Open for Entries	<b>NOW</b>	Entry Deadline	Jan 2020 <b>31<sup>st</sup></b>
Awards Finals and Ceremony	May 2020		<b>14<sup>th</sup></b>
South East Europe Customer Experience Awards			
Open for Entries	<b>NOW</b>	Entry Deadline	Feb 2020 <b>2<sup>nd</sup></b>
Awards Finals and Ceremony	May 2020		<b>29<sup>th</sup></b>
UK Digital Experience Awards			
Open for Entries	Nov 2020	Entry Deadline	Apr 2020 <b>3<sup>rd</sup></b>
Awards Finals and Ceremony	July 2020		<b>16<sup>th</sup></b>
UK Business Awards			
Open for Entries	Dec 2019 <b>2<sup>nd</sup></b>	Entry Deadline	Mar 2020 <b>20<sup>th</sup></b>
Awards Finals and Ceremony	July 2020		<b>9<sup>th</sup></b>
UK Customer Experience Awards			
Open for Entries	Feb 2020 <b>14<sup>th</sup></b>	Entry Deadline	June 2020 <b>19<sup>th</sup></b>
Awards Finals and Ceremony	Oct 2020		<b>8<sup>th</sup></b>
International Customer Experience Awards			
Open for Entries	Apr 2020 <b>6<sup>th</sup></b>	Entry Deadline	Aug 2020 <b>7<sup>th</sup></b>
Awards Finals and Ceremony	Nov 2020		<b>19<sup>th</sup></b>
Gulf Customer Experience Awards			
Open for Entries	<b>NOW</b>	Entry Deadline	Nov 2019 <b>14<sup>th</sup></b>
Awards Finals and Ceremony	Feb 2020		<b>18<sup>th</sup></b>
Gulf Sustainability and CSR Awards			
COMING SOON			
International Business Excellence Awards			
COMING SOON			

## CONFERENCES

The Future is CX			
Tickets available from	Jan 2020 <b>19<sup>th</sup></b>	Conference Date	Apr 2020 <b>22<sup>nd</sup></b>
CXM Summit			
Tickets available from	Jan 2020 <b>13<sup>th</sup></b>	Conference Date	June 2020 <b>25<sup>th</sup> 26<sup>th</sup></b>
Winning With Complaint Handling			
Tickets available from	June 2020 <b>26<sup>th</sup></b>	Conference Date	Sep 2020 <b>24<sup>th</sup></b>