

Terms of Payment

Definitions:

The following terms shall have the following meaning throughout these terms of payment:

'Events' means any and all awards programmes or events operated by Awards International anywhere in the world on any medium including video conference software.

'Services' means those services which are provided by Awards International or its suppliers to provide the Events and generally refers to the processes, web and personal services for participation in the Events.

'Venue' means the location of the provision of the services and includes online video conference software.

'Customer' means the person or company whose name appears on the appropriate forms required for making a purchase.

'Company' means: Awards International L.L.C - FZ, a limited company registered in UAE under 06707388, whose registered address is 3rd Floor, Executive Offices, The Meydan Office Tower P.O. Box 450676.

'Parties' means the customer and the company when referred to jointly.

The following terms **of payment refer to and govern the purchase of Awards International services.**

Please read these Terms of Payment carefully, because by using the Services you accept and agree to be bound and abide by these Terms of Payment.

Customers acknowledge and agree that it is their responsibility to review these Terms of Payment from time to time and to familiarise themselves with any modifications.

Customers' continued use of this Website after such modifications will constitute acknowledgement of the modified Terms of Payment and agreement to abide and be bound by the modified Terms of Payment.

If there is any agreement between the parties to vary these Terms of Payment the Parties will do so in writing via email or post.

Information supplied by the Company in relation to any activity is accurate to the best of its knowledge and belief but shall not constitute any warranty or representation by the Company.

We expressly reserve the right to change these Terms of Payment from time to time without notice.

The Company Agrees

To provide the Events and Services and to ensure the Customer benefits from doing so to the best of its ability and in good faith.

To provide the Customer with the forms and instructions to enable them to enroll in the Events

according to the purpose of the Event.

To provide the Customer appropriate support and opportunities to communicate with the Company in the event that the Customer wishes to do so.

To seek feedback from Customers to improve the Events and Services to the best of their ability.

The Customer Agrees

That they wish to participate in the Events and wish to benefit from the Services provided to the Customer in the manner that the Company determines.

To comply with the rules or guidelines as provided by the Company from time to time to enable them to participate in the awards and benefit from the Services.

That they are authorised to apply for the Services.

To pay for the services as per the Terms of Payment set out herein and in particular the Payment Terms section below.

Confidentiality

All information submitted by the Customer to the Company will be treated with the strictest confidence.

Any information which is readily available in the public domain or becomes available in the public domain after the submission of such information will be exempt from the above.

The Company reserves the right to share the content of the Customer's entry, that the Customer has provided to us through the use of our Awards Management platform, to third parties if The Customer has provided us with a special consent to do so for the purposes of art. 6. (1) lit. f of the General Data Protection Regulation.

In such cases that the Customer has have provided the Company with the special consent the information provided on the Customer's entry form will be shared with our Customers in the form of brochures, websites, networking meetings, social media, for the purpose of helping businesses learn and improve.

No information will be provided to third parties not involved in the running of the Events without the written consent of the Customer, apart from exceptions further provided in these Terms of Payment.

To ensure that all records of Customer information are retained securely and kept strictly confidential and in accordance with the data protection act, in force at the time.

True and Accurate Representation

All information provided by the Customer in applying for an event or for the services is true and accurate to the best of their knowledge.

The Customer confirms they are entitled to submit such information as is required and in the event that they are an agent or a representative of third parties they will indemnify the Company from any complaint arising from any misrepresentation.

Use of Data for Academic Purposes

The Customer agrees that the Company may use the information provided in the entry form for the creation of academic research or the commercialisation of the same.

In the event that a third party is required to assist the Company in production of such work, the Company will take steps to ensure the security and confidentiality of the data is maintained.

If in any doubt with regard to any matters of confidentiality or sensitivity with regard to any information the Company will contact the Customer and request permission or guidance before taking further steps.

Payment Terms

Payments can be made online using a credit or debit card. There are no fees charged to the Customer for payment by credit card.

Payment may be made by invoice, in which case there are no credit terms and immediate payment is required.

Payment by invoice is strictly on agreement with the Company and once a Purchase Order, which is acceptable to the Company has been received.

Issuance by the Customer of a Purchase Order number only is not sufficient.

The Company may provide a Purchase Order for a customer to complete.

Issuance by the Customer of a Purchase Order does not oblige the Company to provide the Services.

The Company is not bound to accept any Purchase Order or the terms of any Purchase Order, unless it wishes to do so.

Refund Policy

No refunds will be given within 30 days of the date of entries closing or the date of the Event.

Cancellation of an order placed and paid for by credit or debit card may be made within 14 days of the date of the invoice, subject to certain exceptions.

Due to PayPal fees not being refunded to the Company, the Company will not refund the PayPal credit card fee portion, which is normally approximately 3.9% of the gross sales value.

Cancellation of an invoice supported by a signed Purchase Order will not be accepted.

The Company may choose to offer a Customer an alternative option at its sole discretion. This means that the Company will continue to collect payment whether the Customer participates in its Events or not.

The Customer agrees to pay the price for the Services as advertised on the appropriate Event web page or web site.

In the event that the Customer does not comply with these Payment Terms, the Company reserves the right to withhold the Services. This may mean but may not be limited to the following:

1. In the case of Awards, the Customer may not be considered as a finalist or winner.
2. The status of winner or finalist may be withdrawn such information may be communicated publicly in a correction statement.
3. The Customer may not have their profile listed on the website nor use the assets for the awards for publicity.
4. The Customer or their employees or guests may not be able to attend the Event.

The Customer acknowledges that failure to submit forms, such as an entry form or booking information requested according to the rules and guidelines does not cancel the agreement between the Parties.

Late Payment

After 7 days of the date of the invoice interest will be added to the balance owing at the rate of 2.2% per month in accordance with the late payment of commercial debts act 1998.

A AED200 administration charge will also be added to the balance outstanding.

For each reminder to pay the Company will add AED200 to the balance outstanding.

In the event that more than two reminders have been sent, and in the absence of payment the Company will immediately apply to the county court for a judgement and will not issue any further notice.

The Entry Fee (Awards)

The Company normally charges Customers for Awards an Entry Fee. The Entry Fee covers access to the online entry form, the administration of the entry by the Company, the shortlisting of the entry and scoring of the entry by a panel of independent judges. In the event that the Customer is shortlisted the Entry Fee also covers the supply of a Finalist's Logo, by the Company.

The Entry Fee does not entitle the Customer to be shortlisted nor to attendance at an Event, nor is it sold on the premise that attendance at an event is a foregone conclusion.

Awards Ceremony

All winners will be announced at the Awards Ceremony.

If the winner is not in attendance, the Award will still be announced.

Agreement with these Terms of Payment is a pre-condition of attendance at the Awards Finals.

Entry to the Awards, places no obligation on the Company that the entrant will receive an award.

Non-attendance at Awards Ceremony – WRITTEN ENTRY AND LIVE PRESENTATION FORMAT, including ON-LINE

If the Customer does not book Finalists' Tickets to attend the Awards Finals and Ceremony after entering the Awards they can still win providing that have presented to the Judging Panel at the Finals.

If the Customer does not book Finalists' Tickets they will not be entitled to items listed on the relevant website that the tickets includes.

Any Winning Customer who has not booked Finalists' Tickets then has the option to purchase the relevant Winners Packages as stated below.

These prices would include the Additional Winner's packages as stated on the relevant website if applicable

Overall Winner, normally not more than £1200

Gold Winner, normally not more than £1000

Silver Winner, normally not more than £750

Bronze Winner, normally not more than £500

All prices plus vat.

The Winning Customer will then be invoiced in accordance with the prices of the Winners Packages above. Payment should be made in accordance with the Payment Terms within this policy.

The price of the Winners Packages may vary, in which case the correct information will be provided to the customer at the time.

Non-attendance at Awards Ceremony – WRITTEN ENTRY ONLY FORMAT, including ON-LINE

If the Customer does not book Finalists Tickets to attend the Awards Finals and Ceremony after entering the Awards they can still win.

If the Customer does not book Finalists' Tickets they will not be entitled to items listed on the relevant website that the ticket includes.

Any Winning Customer who has not booked Finalists' Tickets then has the option to purchase the relevant Winners Packages as stated below.

These prices would include the Additional Winner's packages as stated on the relevant website if applicable

Overall Winner, normally not more than £1200

Gold Winner, normally not more than £1000

Silver Winner, normally not more than £750

Bronze Winner, normally not more than £500

All prices plus vat

The Winning Customer will then be invoiced in accordance with the prices of the Winners Packages above. Payment should be made in accordance with the Payment Terms within this policy.

The price of the Winners Packages may vary, in which case the correct information will be provided to the customer at the time.

Additional Winner's packages

The Winning Customer will also have the option to purchase the relevant Additional Winner's Package as stated on the relevant website.

The Winning Customer will be invoiced in accordance with the prices of the Additional Winners Packages on the relevant website. Payment should be made in accordance with the Payment Terms within this policy.

The price of the Additional Winners Packages may vary, in which case the correct information will be provided to the customer at the time.

Changes to Event Dates, Venues and Features

The Customer agrees that dates of Events and activities may vary from those advertised on the website or other marketing information.

The Customer agrees such changes may be made at the sole discretion of the Company.

If an Event cannot be held for any reason at an advertised venue or date, the Company reserves the right to cancel or postpone the Event or move it to a different venue.

The Company will notify the Customer of any changes which affect them, as soon as possible.

The Customer shall have no claim against the Company in respect of any loss or damage consequent upon the activity or activities from failing to occur wholly or partially, for whatsoever reason save where such loss or damage is caused by the company's negligence, fraud or willful default.

This includes postponement or cancellation of the Event or parts of the Event.

The Company may substitute other activities or Events in place of planned Events and in the event of such decisions, will normally consult with Customers and to the best of its ability give prior notice to the Customer.

Neither party to these Payment Terms shall without previous consent of the other party assign any rights or obligations hereunder, unless otherwise stated in the Payment Terms.

Employees and agents for the Company shall not in any circumstances be liable for consequential, indirect or special damages of any kind arising out of or in any way connected with the performance or failure to perform the awards services.

Scoring and Judging (Awards)

There will be no communication between the judges and those submitting entries regarding judging criteria, process, and decisions on the winners.

The judges' decisions are final regarding all entries and the decisions on the winners.

Promotion and Marketing

The Customer agrees that photographs and videos may be taken by the Company or its representatives of any attendees at the Events. The copyright of such photographs belongs to the Company and the Company may use the photographs for marketing purposes including on the Company website.

In addition, quotes or comments on social media may be captured and attributed to the author, where the author is known and used by the company for marketing purposes.

The Company will consider any request to remove photographs carefully, but the final decision

rests with the Company.

The Customer agrees not to amend, publish, make available to the public, or use in any other manner any of our copyrighted images, such as logos, promotional banners, etc. for the purposes of its promotion without a prior written permission.

Attendance at Events

Should any member of the Customer's party behave in a manner that is unacceptable to the Company they may be asked to leave the Event.

In this case the Customer will be liable to the Company for payment in full for all or any expenses incurred and for any fees that may ordinarily have been due for attendance or participation in such activities.

In such case the Customer may also be liable for any damages or compensation for damages caused under the circumstances.

The Company will cooperate with all Customers to the best of its ability in all matters.

The Company will not be liable for any loss or damage to the property of the Customer. In the case of loss or damage to property, it should be reported to the venue holders or the Company at the time of discovery.

For business conducted with Awards International Ltd, the construction, validity and performance of these Payment Terms shall be governed by the English law and both parties agree to submit to the non-exclusive jurisdiction of the English courts.

Nothing in these Terms of Payment create legal rights, for, or enforceable by, any party other than the Customer and the Company.